

BOOKING TERMS AND CONDITIONS

We look forward to welcoming you on the tour but understand that circumstances can change. In the event that a guest cannot attend the tour, notice of cancellation is to be sent in writing to marketing@southernforestsfood.com. Cancellation received 7 days or more before the tour date are eligible for a full refund, cancellations received after this time are at the discretion of the Southern Forests Food Council but may forfeit all or part of the ticket price.

If the tour is cancelled by the organiser a full refund will be offered.

Guests will be notified of any major changes to the itinerary with an equivalent experience or activity replacing any amendments if required.

We contract with a network of companies, government agencies and individuals to assist in running of this tour, we are not responsible for the acts and omissions of these third parties.

To the fullest extent permitted by law, tour guests release us and our officers, employees and representatives from any liability and waive any claims you may have against us arising out of or in connection with your participation in a trip.

COVID-19 POLICY

We take the health of our staff, operators, producers, venue providers, and tour participants seriously. We have taken the necessary precautions to protect you during the tour.

All tour guests must:

- Follow current COVID-19 regulations set by the WA Government (including mask wearing and ensuring COVID-19 vaccinations are up to date). Proof of vaccination status will be required at commencement of the tour.
- All guests must register with the SafeWA app, Service WA app or other contact register on arrival at each venue as required.
- All customers must practice good hygiene and social distancing throughout the tour.
- Please stay at home and contact us directly if you have flu systems, are in quarantine, isolating due to being a close contact, awaiting results from a COVID-19 test or have COVID-19. A full refund will be offered, with proof of your situation being required.

Please be responsible and aware of your own restrictions if you have travelled out of WA or overseas. Contact us directly if this means you cannot attend the tour.